



VEHICLE RENTAL AGREEMENT

Welcome to Motor City Motions LLC. We know that when you rent a vehicle, you're trusting us with more than just transportation—you're trusting us with your time, your safety, and your experience. That's a responsibility we don't take lightly. Our goal is to provide clean, reliable, and well-maintained vehicles while making the rental process simple, honest, and stress-free. This rental packet outlines the policies and expectations that help protect both you and our business, so everyone has a smooth experience from pickup to return. Thank you for choosing Motor City Motions LLC. We appreciate your business and look forward to earning your trust every time you rent with us •

Agreement #:
Vehicle:
Customer:
Rental Date:

Thank you for choosing Motor City Motions LLC.

Our goal is to provide every customer with a clean, reliable, and well-maintained vehicle while delivering outstanding customer service. This rental packet explains the terms, conditions, responsibilities, and expectations associated with renting one of our vehicles.

Please read this packet carefully before signing. By signing this agreement, you acknowledge that you understand and agree to all policies contained herein.

RENTAL POLICIES & PROCEDURES

Driver Eligibility

The renter must:

- Be at least 21 years of age unless otherwise approved by Motor City Motions LLC.
- Possess a valid driver's license.
- Provide proof of insurance if requested.
- Present a valid government-issued photo identification.
- Be approved by Motor City Motions LLC before operating the vehicle.

No person other than the authorized driver(s) listed on this agreement may operate the rental vehicle.

Payment Policy

Payment is due before the vehicle is released.

Accepted payment methods:

- Cash or Zelle (Preferred)
- Cash App (+\$10 Processing Fee)
- Apple Pay (+\$10 Processing Fee)

Rental extensions are not guaranteed and are subject to vehicle availability and Motor City Motions LLC approval. All extension charges must be paid in full before an extension becomes effective. Failure to remit payment by the original return date and time will result in the rental being considered overdue, and additional charges or repossession of rental will take place.

CUSTOMER RESPONSIBILITIES

The renter agrees to:

Operate the vehicle safely and responsibly.

Obey all local, state, and federal laws.

Protect the vehicle from theft and damage.

Maintain adequate fuel.

Secure all personal belongings.

Return the vehicle on time.

Immediately notify Motor City Motions LLC of any accident, theft, vandalism, warning lights, mechanical issues, or damage.

Failure to report vehicle damage or mechanical issues in a timely manner may result in the Renter being held financially responsible for any additional damage caused by the delay. Motor City Motions LLC reserves the right to seek legal action to recover all applicable damages, costs, and other remedies permitted by law.

PROHIBITED USES

The renter agrees that the rental vehicle shall not be used for any unlawful, unsafe, or unauthorized purpose. Prohibited uses include, but are not limited to, racing, drifting, burnouts, donuts, speed contests, towing another vehicle or trailer without prior written authorization, off-road driving, or operating the vehicle on racetracks. The vehicle may not be operated by any person under the influence of alcohol, illegal drugs, or any substance that impairs the ability to drive safely. The renter is prohibited from using the vehicle to transport illegal substances, hazardous materials, or for any illegal activity. The vehicle may not be listed or rented through peer-to-peer vehicle sharing platforms, including Turo or similar services, nor may it be used for commercial hauling or to teach another person how to drive. Any use of the vehicle in violation of these prohibited uses constitutes a material breach of this agreement and may result in immediate termination of the rental, recovery of the vehicle, additional charges, and legal action as permitted by applicable law.

Violation of any prohibited use immediately terminates this agreement and may result in vehicle recovery and additional charges.

OUT-OF-STATE TRAVEL

The rental vehicle shall remain within the State of Michigan unless prior written approval is obtained.

Travel outside Michigan without written authorization constitutes a violation of this agreement.

Travel outside the United States is strictly prohibited. Motor City Motions LLC reserves the right to recover any vehicle that leaves the approved travel area without authorization.

GPS DISCLOSURE

Certain rental vehicles operated by Motor City Motions LLC may be equipped with GPS tracking devices for business and safety purposes. GPS information may be used to assist with vehicle recovery in the event of theft or unauthorized use, support stolen vehicle investigations, provide emergency roadside assistance, monitor vehicle maintenance schedules, and manage the company's fleet. By renting the vehicle, the renter acknowledges and consents to the presence of GPS equipment and agrees not to disconnect, disable, tamper with, shield, remove, or otherwise interfere with any GPS tracking device installed in the vehicle. Any unauthorized tampering with GPS equipment may constitute a violation of this rental agreement and may result in additional charges, immediate termination of the rental, recovery of the vehicle, and any other remedies available under applicable law.

Tampering with GPS equipment may result in immediate termination of the rental agreement and additional charges.

Accidents & Breakdowns

If the renter is involved in an accident, they must stop the vehicle immediately, contact 911 if emergency assistance is needed, take photographs of the accident scene and any vehicle damage, exchange insurance and contact information with all involved parties, refrain from admitting fault or liability, and notify Motor City Motions LLC as soon as it is safe to do so. If the rental vehicle experiences engine overheating, brake failure, an oil pressure warning, battery charging warning, transmission warning, tire failure, or any other serious mechanical issue or dashboard warning indicator, the renter must safely pull over, discontinue driving the vehicle, and contact Motor City Motions LLC immediately for further instructions. Continuing to operate the vehicle after a serious warning light or mechanical problem appears may result in additional damage, and the renter may be held financially responsible for any damage caused by continued operation after the warning or issue became apparent.

REPOSSESSION & VEHICLE RECOVERY

Motor City Motions LLC reserves the right to terminate this rental agreement and recover the rental vehicle without prior notice if the renter violates any material term of this agreement. This includes, but is not limited to, failure to return the vehicle by the agreed return date and time without an approved extension, failure to pay rental or extension charges when due, providing false or misleading information during the rental process, allowing an unauthorized driver to operate the vehicle, using the vehicle for prohibited or illegal purposes, tampering with or disabling any GPS equipment, abandoning the vehicle, or operating the vehicle in a manner that creates a substantial risk of damage or loss.

If recovery of the vehicle becomes necessary due to the renter's breach of this agreement, the renter is responsible for all reasonable costs associated with locating, recovering, towing, transporting, storing, and securing the vehicle, together with any unpaid rental charges, damages, and other amounts owed under this agreement and applicable law. Motor City Motions LLC may use lawful vehicle location technology and other legal means to recover its property. Recovery of the vehicle does not waive Motor City Motions LLC's right to pursue any additional remedies available under this agreement or applicable law.

Maintenance During Rental

The Renter agrees to monitor the vehicle during the rental period and operate it responsibly. If any warning light, maintenance reminder, unusual noise, vibration, fluid leak, overheating condition, or other mechanical issue occurs, the Renter must notify Motor City Motions immediately.

If the vehicle reaches or is within **500 miles** of its scheduled oil change or other required maintenance during the rental period, the Renter must contact Motor City Motions before continuing to operate the vehicle. Motor City Motions will provide instructions and, if necessary, schedule the required maintenance.

The Renter shall not authorize repairs, maintenance, or modifications to the vehicle without prior written or verbal approval from Motor City Motions, except when necessary to protect the safety of the occupants or prevent further damage in an emergency.

The Renter agrees not to continue driving the vehicle if it is overheating, has low oil pressure, or displays any warning indicating that continued operation could cause mechanical damage. Failure to promptly report maintenance issues or to stop operating

the vehicle after a serious warning may result in the Renter being held financially responsible for any additional damage caused by negligence.

INSURANCE & COVERAGE

Motor City Motions LLC maintains commercial automobile insurance through **Roamly** and operates its rental program using the **Wheelbase Pro** platform. This insurance is maintained to protect Motor City Motions LLC and its rental operations in accordance with the applicable policy terms, conditions, exclusions, and limits.

The renter understands that insurance coverage is governed solely by the terms and conditions of the applicable insurance policy and is subject to all exclusions, limitations, deductibles, and coverage requirements. The renter remains financially responsible for any losses, damages, deductibles, excluded claims, misuse of the vehicle, violations of this agreement, or other amounts not covered by applicable insurance. Coverage may be denied or limited if the renter violates this agreement, permits an unauthorized driver to operate the vehicle, uses the vehicle for prohibited purposes, provides false information, or engages in reckless, negligent, or illegal conduct.

The renter agrees to cooperate fully with Motor City Motions LLC, Roamly, Wheelbase Pro, law enforcement, and any claims representatives during the investigation and resolution of any accident, loss, theft, or damage involving the rental vehicle. This includes providing truthful statements, photographs, requested documentation, and any other information reasonably necessary to process a claim.

Insurance Deductible Responsibility

In the event of an accident, collision, or other covered loss occurring during the rental period in which the renter, an authorized driver, or any person for whom the renter is responsible is determined to be at fault or otherwise financially responsible, the renter agrees to reimburse Motor City Motions LLC for the applicable insurance deductible, up to **\$1,000**, in addition to any other amounts the renter is responsible for under this agreement and applicable law. Payment of the deductible does not limit the renter's responsibility for losses, damages, fees, or other amounts that are not covered by insurance or that are excluded under the applicable insurance policy.

Damage Responsibility

The Renter is financially responsible for any loss or damage to the rental vehicle that results from negligence, misuse, abuse, or failure to operate the vehicle in a safe and responsible manner. This includes, but is not limited to, damage caused by unauthorized drivers, reckless driving, improper use of the vehicle, ignoring dashboard warning lights, continuing to drive after the vehicle has overheated or after a low oil pressure warning, operating the vehicle without sufficient oil or coolant, driving on a flat or severely underinflated tire, or exposing the vehicle to flood or water damage. The renter is also responsible for any interior damage, including burns, stains, tears, excessive soiling, or odors, as well as damage to windows, mirrors, or broken glass. In addition, the renter is responsible for the replacement cost of any lost or damaged keys, key fobs, registration documents, accessories, or other items provided with the vehicle. Motor City Motions LLC reserves the right to recover the reasonable costs associated with repairing or replacing damaged property, along with any applicable loss of use or related expenses as permitted by law.

Refund & Cancellation Policy

All rental payments are **final**. Motor City Motions LLC does **not** provide refunds for early returns, unused rental days, changes in travel plans, personal scheduling conflicts, weather conditions, or any other reason after the rental period has begun. Customers who choose to return a vehicle before the scheduled return date will remain financially responsible for the full rental period originally agreed upon.

Reservation deposits and rental payments are non-refundable unless Motor City Motions LLC is unable to provide the reserved vehicle or cancels the reservation without offering a comparable replacement vehicle. Approved rental extensions are also non-refundable once payment has been received and the extension has been granted.

If a renter violates any term of this agreement, including but not limited to non-payment, unauthorized drivers, prohibited vehicle use, or other material breaches of this agreement, Motor City Motions LLC reserves the right to terminate the rental immediately without refund. Any applicable damages, fees, or additional charges remain the responsibility of the renter.

Motor City Motions LLC reserves the right to evaluate exceptional circumstances on a case-by-case basis. Any refund issued at the sole discretion of Motor City Motions LLC

does not establish a precedent or obligate the company to provide refunds in future situations.

FEE SCHEDULE

- Smoking Fee \$100 Minimum (Odor Removal)**
- Excessive Cleaning \$50 Cleaning Fee**
- Fuel Replacement \$25 Refuel Fee**
- Lost Key Actual Replacement Cost**
- Lost Key Fob Actual Replacement Cost**
- Vehicle Recovery Actual Cost**
- Towing Actual Cost**
- Late Payment \$50**
- Unauthorized Driver \$250 Admin Fee**
- Late Return Daily Rental Rate plus late fees**
- GPS Tampering \$500 Admin Fee**
- Court Costs..... Where Awarded or Permitted by Law**

Motor City Motions LLC reserves the right to assess additional charges for damage, cleaning, repairs, towing, recovery, loss of use, or other expenses not specifically listed above when such costs are directly related to the renter's use of the vehicle and are permitted by this agreement and applicable law. Supporting documentation may be provided upon request.

PAYMENT AUTHORIZATION

The renter authorizes Motor City Motions LLC to process charges that are authorized under this agreement, including unpaid rental charges, approved extensions, damages, tolls,

parking citations, authorized administrative fees, towing, storage, and other amounts owed under this agreement and applicable law.

Chargebacks made in bad faith or for valid authorized charges may be disputed with supporting documentation.

CUSTOMER ACKNOWLEDGMENT

The customer initials each statement:

- _____ Authorized drivers only
- _____ No smoking
- _____ No pets without approval
- _____ GPS disclosure received
- _____ No out-of-state travel
- _____ Report accidents immediately
- _____ Report warning lights immediately
- _____ No rideshare
- _____ No reckless driving
- _____ Vehicle inspected
- _____ Payment policy understood
- _____ Damage policy understood
- _____ Fee schedule received
- _____ Return policy understood
- _____ Emergency procedures understood
- _____ Refund and Cancellation understood
- _____ Repossession policy understood
- _____ Insurance and Coverage understood

EMERGENCY CONTACT INFORMATION

Motor City Motions LLC

Business Phone: **313-610-4546**

Emergency Phone: **586-838-9777**

Email: INFO@DRIVE313.COM

By signing below, I certify that I have read this Vehicle Rental Packet in its entirety. I understand and agree to comply with all terms, conditions, policies, disclosures, and responsibilities described herein. I acknowledge receipt of the vehicle in the condition documented during the pre-rental inspection and agree to return it in substantially the same condition, excluding ordinary wear and tear. I understand that I may be financially responsible for charges authorized under this agreement and applicable law.

Renter Signature: _____ **Date:** _____

Additional Authorized

Driver: _____ **Date:** _____

Motor City Motions LLC

Representative: _____ **Date:** _____